



Dear Sci-Tech Families,

We hope you're doing well! This email is packed tighter than a camp duffel, so we'll get right into it. We're pretty sure we've used this joke before, but this time the joke is even more on point! In case that last sentence didn't give it away, we're here to update you on the process for getting your camper's luggage to camp for Summer 2021. Like so many things this year, it's going to look a little different in order to keep our community as safe as possible.

### **What We're Doing**

Put simply, for the best possible Opening Day experience, campers' bags will need to arrive at camp before the campers do, regardless of whether families are driving to camp or flying into the Boston Logan Airport, and regardless of vaccination status. Families have the option to either ship their camper's luggage (more on that in a minute) or drop their camper's luggage at camp the evening prior to Opening Day. The only thing you will be able to bring with you on Opening Day is your camper's backpack.

### **Why We're Doing It**

First and foremost, it will help keep the community safe and healthy by minimizing the interaction of outside people with our campers and staff. Complete details about Opening Day are in the works, but one thing we have known and have been communicating is that families will not be allowed to move their campers into the dorms. This aligns with our approach to the whole summer of being a "closed campus". Additionally, the URJ's Medical Task Force has strongly urged all URJ camps to make sure campers' luggage arrives ahead of Opening Day for exactly this reason.

We know that many families will jump at the idea of not having to schlep luggage to camp and unpack it in the unforgiving heat of summer. Others though may feel hesitant about not being able to settle their camper and help them unpack. Making campers feel comfortable, happy, and right at home couldn't be more important to us and our staff. That's why our staff will be specially trained by our expert Camper Care and Inclusion staff on how to support campers of all ages and Sci-Tech experience levels settle in!

With this new plan, around 200 duffels and trunks will arrive at camp and be placed in camper rooms the week before our campers arrive each session, totaling over 600 pieces of luggage throughout the summer! With this plan, Opening Day will be much calmer, free of the frenzy of parents unloading and unpacking duffels, meaning all you have to focus on is the COVID test, the lice check, and hugging your camper tight before they go off on their summer adventure! Your camper will walk into their dorm and see their bags ready and on their bed, ready to be unpacked with the loving and caring assistance of our highly trained staff – welcome home to Sci-Tech!

### **How It Works**

Three of the 6 Points Specialty camps, 6 Points Sports Academy, 6 Points Creative Arts, and ourselves,

are working with a company called Lugless to facilitate the shipping of your camper's luggage. Lugless' rates are competitive with those of the airlines and could possibly save you money as well. Families choosing the One Way option will need to bring the luggage home with them on Closing Day. With our Sci-Tech specific Lugless webpage, it's easy to get your camper's bags all set to ship for the summer.

**The great news is that Sci-Tech families will receive a \$15 credit to their shipping total!** We recognize that there is a cost associated with shipping luggage through Lugless and want to help how we can. If the total cost presents an issue, please don't hesitate to reach out.

**If this is your first time using Lugless, [please click this link](#) to create an account and your \$15 credit.**

**If you have already used Lugless with either 6 Points Sports or Creative Arts Academies, [please click this link](#) to access your existing account. Since Sci-Tech is not the first camp you're shipping with to/from this summer, email [help@lugless.com](mailto:help@lugless.com) to have the \$15 credit manually applied to your account.**

**If you are unable or choose not to use Lugless, you can drop off your camper's luggage at camp during our designated drop-off times:**

- **Session 1:** Monday, June 28<sup>th</sup> at 4:00 - 7:00 PM ET for campers arriving for Session 1
- **Session 2:** Monday, July 12<sup>th</sup> from 4:00 – 7:00 PM ET for campers arriving for Session 2
- **Session 3:** Monday, July 26<sup>th</sup> from 4:00 – 7:00 PM ET for campers arriving for Session 3

Since we will be in the thick of staff training and quarantining with them during these drop-off times, **we will not be available to greet you or speak with you while you're dropping off your luggage.** Our maintenance and logistics staff will help you unload your child's belongings from your car and then deliver them to your child's dorm. Dropped off luggage must be packed as if it were being shipped—no loose items, please.

#### **What's Next**

**Please complete the short online ["2021 Luggage" form in your CampInTouch account two weeks prior to your arrival date to let us know how your camper's luggage will get to camp.](#)** Stay tuned for more details on arrival, including instructions for how family arrival times will be staggered, suggestions for packing, and more. If you indicated that you and your camper were traveling by car on your Travel Form, you will receive an email about Opening Day arrival time slots by Monday, May 24th. We appreciate your partnership and cooperation in safeguarding our community this summer. If you have any other questions in the meantime, just let us know.

Counting down the days until summer,  
Jayme and Rachel

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# Lugless FAQs

These are specific FAQs as they pertain to the URJ 6 Points Sci-Tech Academy. For questions about Lugless, their shipping policies regarding size and weight, prohibited items, insurance, tracking, and more can be found on [Lugless's Help Center](#) directly. There are different categories of articles that are helpful and there's also a search bar at the top if you're looking for a key word or specific question.

## **What is Lugless?**

LugLess is a luggage shipping company who aim to provide the cheapest luggage shipping rates in the country – competitively priced against the checked bag prices on most major airlines. They traditionally provide moving services and specialize in transitioning students from home to college, and we're excited to partner with them this summer. For our families with campers at multiple 6 Points camps (Sports Academy in North Carolina or Creative Arts Academy in Pennsylvania), we've made it easy for you by each using the same company! Their contactless travel system helps people cut down on interactions at check-in, avoid crowded baggage claims in airports, and make Opening and Closing Days at camp as seamless and fast as possible.

## **I am planning on driving to camp on Opening Day. Since it all fits in my car, do I really need to ship my child's luggage beforehand?**

Yes! The more people that ship their luggage ahead of time, the less contact is involved with Opening Day procedures. There's less for the camper to bring into their dorm, which means there are less things families need to help with, since family members are required to stay in their car (with the exception of a hug and kiss goodbye). It allows us to make sure everything is organized and ready for counselors to help your camper set up their own space right when they walk into the dorm for the first time.

Part of Sci-Tech's Opening Day procedures, in addition to a rapid COVID-19 test, include a lice check for each camper. If we find lice, we end up needing to use a special regimented lice treatment on the camper's hair in addition to washing **everything** they brought with them – sheets, towels, all their clothing, etc., because lice can get into all of it. Having luggage arrive 5 days before camp, sealed the entire time, allows any potential lice or nits to suffocate before Opening Day, saving lots of time, water, money, and headache for both Sci-Tech families and staff members. The only thing to do then is physically treat the camper's lice and emotionally support them through the process!

## **My child is flying and is allowed a certain number of carry-ons or checked bags. Do I really need to ship their luggage ahead of time?**

Yes! Our goal at the airport will be to spend as little time as possible inside the actual terminal. Baggage claim is often crowded and badly ventilated, the exact opposite of where we want to be to prevent exposure to COVID-19! Having your luggage shipped to camp means minimizing the amount of time your camper and our staff members spend in an area where they could be exposed to COVID-19. Additionally, this allows your camper to be picked up and brought to

camp quicker because the time spent waiting at baggage claims will be decreased (which means more time for friendships and exploration too).

The good news is Lugless is competitively priced against the cost of checked baggage fees on most major airlines, especially with the addition of the \$15 credit, which could save you some money on your total ticket price.

We know that your camper will likely travel with a backpack and maybe a small tote bag or musical instrument. All of these can easily fit in the overhead compartments or underneath the seat in front of them.

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#### **How do I apply the \$15 credit to my shipping total?**

Lugless has been kind enough to offer a \$15 credit on all Sci-Tech shipping needs this summer and has made it super easy. By going through the webpage Lugless has set up specifically for Sci-Tech, your \$15 credit will automatically be applied at checkout!

#### **Why don't the shipping dates match the dates of the session(s) my child is attending?**

The shipping dates listed on the website are the dates that luggage needs to arrive at camp and depart from camp, which are a few days before and after the official session dates to ensure that all luggage makes it safely in and out of camp.

Our policy, in consultation with Lugless and the Governor's Academy, is to have all luggage arrive on the **THURSDAY** before your camper's session starts. For example, if your child is arriving for Session 2 (Opening Day: Tuesday, July 13), their luggage should **ARRIVE** at Sci-Tech on Thursday, July 8. This ensures that everyone's luggage will arrive on time, with a buffer for any shipping delays, and be ready for your camper on Opening Day.

**\*\*Important note:** Planning for luggage to arrive 5 days before your camper's session begins means that you need to set a date to have your luggage shipped/picked up **before Thursday**. Otherwise, you'll likely be charged an overnight or rush fee and their luggage might not make it in time for Opening Day. **\*\***

All luggage will ship out of camp the day after their session closes. Weekend service is not available in most postal codes, which makes shipping on Monday a more reliable system. For example, if your child is leaving at the end of Session 2 (Closing Day: Sunday, July 25), their luggage will **DEPART** Sci-Tech using your chosen shipping method on Monday, July 26.

### **What happens when my child's luggage arrives at camp?**

Once your child's luggage arrives at camp, our staff will take it to our designated luggage storage area and begin organizing their luggage by hall. During intersession, our counselors and staff will be carting each child's luggage to their specific hall and room so that it is there waiting for them on Opening Day. After you've said goodbye to your camper, they'll be ready to walk to their dorms with our Sci-Tech staff and start unpacking and setting up their space before an exciting day of Sci-Tech exploration!

### **What if my child doesn't have enough clothes to wear for a full week before camp once we ship their luggage?**

We know that kids and teens love to wear their favorite items over and over again! It's likely that some of the clothes they want to bring to camp include the favorites they're sure to wear leading up to camp as well.

You should ship as much of your child's luggage as possible before Opening Day. This ensures that most of their clothes, along with all their sheets, towels, hats, bathroom items, etc. are ready for their arrival.

On Opening Day, whether your camper arrives by car or by plane, your camper may bring a backpack of personal items with them (books, puzzle books, sketch pads, coloring, journal, fidgets, etc.) and a small tote bag or duffle bag of the necessities they needed in the week leading up to camp. This duffle should be small enough that they can carry it easily on their own. This can include a few outfits, bathroom items like a toothbrush and toothpaste, a stuffed animal or lovie that they chose to bring, and other essentials. **We aim for our campers and families to bring as little as possible with them on Opening Day**, but we know that bringing nothing is highly unlikely.

### **What about musical instruments?**

Lugless does NOT recommend shipping musical instruments unless they are professionally packed for shipping. Whether your camper is bringing anything from a guitar to a violin to a keyboard, all instruments are fragile, precision equipment that is easily damaged during shipping and they do not offer insurance coverage for any musical instruments.

Sci-Tech recommends that you include your instrument in the car, or as a carry-on item if you're flying, as part of your Opening Day travel plans.

### **Does Lugless do round trip delivery?**

Yes! Lugless defaults automatically to round trip shipping, so when you first log on to the site that will automatically be the option selected.

1. Choose the appropriate session your child is arriving at camp from the list provided below. There are specific options for multi-session campers as well.

2. Next, back up at the top, the address of camp and the appropriate arrival and departure dates should have locked themselves in. The arrival date is a few days before Opening Day and the departure date is the day after Closing Day.
3. Type in your home address in the “From” box. Since you’re shipping round trip, this will also be the address your luggage is returned to. Adjust the number of shipped bags for your camper(s) as well.
4. Click “Search” and continue to “For All Shipped Luggage” below.

### **Can we just do one-way delivery for Opening Day and pick it up ourselves on Closing Day?**

Closing Day is a lot easier to manage luggage pick-up than Opening Day drop-off, so if you are only choosing one-way shipping, we highly recommend prioritizing shipping luggage to camp for Opening Day. As you begin the shipping process, you’ll notice that Lugless automatically defaults to “Round Trip” shipping options.

If you are planning on only shipping luggage to camp prior to Opening Day, and taking it home with you on Closing Day:

1. Select the drop-down arrow next to “Round Trip” and click “**One Way**” from the menu.
2. Choose the appropriate session your child is arriving at camp from the list provided below.
3. Next, back up at the top, the address of camp and the appropriate arrival date should have locked themselves in. This date provided will be the date your luggage should arrive at camp.
4. Type your home address in the “From” box and adjust the number of shipped bags for your camper(s).
5. Click “Search” and continue to “For All Shipped Luggage” in the next section.

### **What do different prices for shipping options mean?**

Once you’ve passed the first page, Lugless will present you with a few shipping options. The cheapest is usually a “Ground” option and the most expensive is an “Overnight/Rush” option. You’ll notice as you hover over each option, it will tell you what day you’d need to ship the luggage. Choose the option that fits best with your family’s schedule and budget.

Next, you’ll be offered a handful of Shipping Insurance options to choose from. There will be a recommended option that provides decent coverage for your camper’s luggage, but you can also choose to cover more or less than the recommendation. Note that you will be charged for insurance on each leg of your trip (i.e., twice for a round trip bag, once for a one way or return bag).

At that point, you’re ready to confirm your address, final details and pay!

**I have questions or concerns about the luggage shipping process. Who can I speak to about this?**

Call the Sci-Tech office or send us an email at (857) 246-8677 or [scitech@uri.org](mailto:scitech@uri.org)! Jayme and Rachel can help with all things involving camp procedures and can connect you to the Lugless team for anything regarding their specific policies.